

Monthly TRAI Network Performance Report of Cellular Mobile Telephone Service - Network Service : CDMA

Report for the month : QE Sep'13

Name of the Service Provider : Tata Teleservices Limited & Tata Teleservices (Maharashtra) Limited

Name of Regulations : The standards of Quality of Service of Basic Telephone Service (Wireline) and Cellular Mobile Telephone Services Regulations, 2009 (7 of 2000)

| Name of Service Area / City | Network Availability | | Connection Establishment (Accessibility) | | | Connection Maintenance (Retainability) | | | POI |
|---|--|--|--|-------------------------------------|-----------------------|--|---|--|---|
| | BTSs Accumulated downtime (not available for service) (%age) | Worst affected BTSs due to downtime (%age) | Call Set-up Success Rate (within licensee's own network) | SDCCH/Paging Chl. Congestion (%age) | TCH Congestion (%age) | Call Drop Rate (%age) | Worst affected cells having more than 3% TCH drop (call drop) rate (%age) | %age of connection with good voice quality | Point of Interconnection (POI) Congestion (No. of POIs not meeting the benchmark Note :2) |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Benchmark | ≤ 2% | ≤ 2% | ≥ 95% | ≤ 1% | ≤ 2% | ≤ 2% | ≤ 3% | ≥ 95% | ≤ 0.5% |
| <i>The achievement of benchmark against each parameter is to be averaged over a period of one month as per the measurement methodology explained in</i> | | | | | | | | | |
| AP | 0.03 | 0.00 | 99.28 | 0.00 | 0.02 | 0.33 | 0.68 | 98.75 | 0.00 |
| BH | 0.08 | 0.05 | 98.72 | 0.00 | 0.06 | 0.50 | 2.66 | 99.05 | 0.00 |
| CHN | 0.03 | 0.00 | 99.24 | 0.00 | 0.06 | 0.24 | 0.74 | 98.81 | 0.00 |
| DLI | 0.02 | 0.00 | 99.08 | 0.00 | 0.05 | 0.73 | 0.75 | 97.69 | 0.00 |
| GUJ | 0.00 | 0.00 | 98.30 | 0.00 | 0.40 | 1.07 | 1.34 | 99.72 | 0.00 |
| HP | 0.01 | 0.00 | 98.36 | 0.00 | 0.21 | 0.24 | 0.00 | 97.31 | 0.00 |
| HR | 0.05 | 0.07 | 97.40 | 0.00 | 1.01 | 0.47 | 1.12 | 99.15 | 0.00 |
| KOL | 0.04 | 0.00 | 99.09 | 0.00 | 0.03 | 0.84 | 0.39 | 98.25 | 0.00 |
| KR | 0.01 | 0.00 | 98.95 | 0.00 | 0.04 | 0.68 | 1.84 | 99.13 | 0.00 |
| KTK | 0.03 | 0.00 | 99.15 | 0.00 | 0.00 | 0.26 | 0.08 | 98.24 | 0.00 |
| MH | 0.03 | 0.00 | 97.93 | 0.00 | 0.92 | 1.17 | 2.90 | 96.51 | 0.00 |
| MP | 0.05 | 0.00 | 98.52 | 0.00 | 0.13 | 1.06 | 1.67 | 98.84 | 0.00 |
| MBI | 0.03 | 0.24 | 98.92 | 0.00 | 0.03 | 0.94 | 1.01 | 97.98 | 0.00 |
| OR | 0.04 | 0.00 | 98.62 | 0.00 | 0.01 | 0.63 | 1.20 | 98.83 | 0.00 |
| PB | 0.03 | 0.00 | 98.78 | 0.00 | 0.15 | 0.75 | 0.46 | 98.28 | 0.00 |
| RAJ | 0.07 | 0.00 | 98.37 | 0.00 | 0.54 | 0.84 | 2.88 | 99.68 | 0.00 |
| TN | 0.02 | 0.00 | 99.02 | 0.00 | 0.03 | 0.72 | 2.24 | 99.28 | 0.00 |
| UPE | 0.05 | 0.00 | 98.75 | 0.00 | 0.09 | 0.46 | 2.98 | 98.65 | 0.00 |
| UPW | 0.01 | 0.00 | 99.01 | 0.00 | 0.11 | 0.69 | 0.61 | 98.01 | 0.00 |
| WB | 0.06 | 0.00 | 98.64 | 0.00 | 0.63 | 0.70 | 2.62 | 98.03 | 0.00 |